

Quality Policy

Catalyst Handling Resources is committed to implementing quality assurance processes and systems that enable consistently high-quality services.

The Board of Directors have ultimate responsibility for the implantation of this policy, supported by the management team, who are accountable for the execution of this policy within their areas of responsibility, however the Board of Directors recognizes that all parties have an obligation to ensure the quality of product and services.

The continuous improvement of our products and services will be assured by:

- Integrating quality management principles into all aspects of our business;
- Complying with relevant legislation, client and other requirements the company subscribes to;
- Auditing systems and processes on actual compliance, then using collected information, for continuous improvement;
- Open and constructive communication with all stakeholders about issues that affect the quality of their works;
- Continually improving business systems, processes and documents through corrective and preventative actions, innovations and opportunities.

This policy will be made available to stakeholders, reviewed periodically by the board to ensure its continued relevance to the organization



Richard Visscher
Director